



# Fare Change/Budget Options Survey

Please complete this survey to provide your input on BART fare changes and budget options.

## January 2018 fare increase (capital budget)

To help fund the system's extensive capital needs, BART has a program of small, inflation-based fare increases every two years, with the next increase of 2.7% scheduled for January 1, 2018. (All new revenue from the fare increase goes to BART's highest priority capital needs including new rail cars, a new automated train control system, and an expanded maintenance facility.)

### 1 Do you have any comments about this planned fare increase?

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## Budget shortfall (operating budget)

For the fiscal year starting July 1, 2017, BART is projecting a shortfall of approximately \$25-35 million to the budget for operating expenses. (Note that Measure RR, approved by voters last November, provides BART with funding only for capital projects, not for operating expenses.)

2 To help balance its operating budget, BART is considering a few options described below, as well as expense reductions. These would be in addition to the inflation-based fare increase described in question 1. If approved, any fare options would take effect in January 2018. Please read each statement and circle a number from 1 to 5, where 1 means you Disagree Strongly and 5 means you Agree Strongly.

**PAPER TICKETS: OPTION A**—BART should charge more for trips made with paper BART tickets by adding up to \$0.50 to the paper ticket fare. Fares for trips made with Clipper cards would not have this amount added. For example, a trip that costs \$4 with a Clipper card would cost up to \$4.50 with a paper BART ticket. This is estimated to reduce the shortfall by up to \$11 million annually. (Clipper cards would be available from ticket vending machines in all BART stations by January 2018.)

Disagree strongly			Agree strongly		Don't know
1	2	3	4	5	0

**PAPER TICKETS: OPTION B**—BART should charge more for trips made with paper BART tickets by adding up to 10% to the paper ticket fare. Fares for trips made with Clipper cards would not have this amount added. For example, a trip that costs \$4 with a Clipper card would cost up to \$4.40 with a paper BART ticket. This is estimated to reduce the shortfall by up to \$7 million annually. (Clipper cards would be available from ticket vending machines in all BART stations by January 2018.)

Disagree strongly			Agree strongly		Don't know
1	2	3	4	5	0

**DISCOUNT CHANGE**—BART should reduce the fare discount for seniors (65+), people with disabilities, and youth ages 5 through 12 from 62.5% to 50%. For example, a trip that currently costs \$1.50 at a 62.5% discount would then cost \$2.00 at a 50% discount. This is estimated to reduce the shortfall by approximately \$3 million annually.

Disagree strongly			Agree strongly		Don't know
1	2	3	4	5	0

**PARKING**—BART should increase the maximum daily parking fee from up to \$3 to up to \$5, depending on demand. Monthly permit parking fees would increase accordingly. This is expected to reduce the shortfall by approximately \$12–16 million annually when fully implemented. (Based on a station's parking demand, daily parking fees increase or decrease in \$0.50 increments every six months.)

Disagree strongly			Agree strongly		Don't know
1	2	3	4	5	0

### 3 Do you have any comments about any of the above options? How would these potential changes impact you, if at all?

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### 4 Do you have any suggestions for other ways BART could raise revenue or reduce costs to balance its budget?

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## Your last BART trip

- 5 Please tell us about your last BART trip, starting from your home. At which BART stations did you enter and exit the system?

\_\_\_\_\_  
(Entry Station/Your Home Station)

\_\_\_\_\_  
(Exit Station/Your Destination)

- 6 What was the **primary** purpose of this trip?  
(Check only one)

- Commute to/from work  
 School  
 Airplane trip  
 Sports event  
 Visit friends/family  
 Medical/Dental  
 Shopping  
 Restaurant  
 Theater/Concert  
 Other: \_\_\_\_\_

- 7 Did you use a **Clipper** card to pay for this BART trip?

- Yes  
 No

- 8 What **type of fare** did you pay for this BART trip?  
(Check one)

- Regular BART fare  
 High Value Discount  
(\$48 or \$64 value)  
 Senior discount  
 Disabled discount  
 Muni Fast Pass  
 Student discount  
 Other: \_\_\_\_\_

- 9 Did you park in a BART parking lot/garage?

- Yes

→ If yes, what fee did you pay?

- Daily fee  
 Monthly permit fee  
 None/free  
 Other: \_\_\_\_\_

- No

## Please tell us about yourself.

(Your answers will help us evaluate how well we're reaching all the communities that we serve.)

- 10 How often do you **currently** ride BART? (Check one)

- 5 days a week or more  
 3 – 4 days a week  
 1 – 2 days a week  
 1 – 3 days a month  
 Less than once a month, but at least once a year  
 Less than once a year

- 11 Age:

- 17 or younger  
 18 – 24  
 25 - 34  
 35 - 44  
 45 - 54  
 55 - 64  
 65 and older

- 12 Are you a person with a disability?

- Yes  
 No

- 13 Including yourself, how many people live in your household?

- 1    2    3    4    5    6+

- 14 Do you have any children ages 5-12 in your household who ride BART?

- Yes  
 No

- 15 What is your race or ethnic identification?  
(Check one or more)

- American Indian or Alaska Native  
 Asian or Pacific Islander  
 Black/African American  
 Hispanic, Latino or Spanish  
 White  
 Other: \_\_\_\_\_

(Categories are based on the U.S. Census)

- 16 Do you personally speak a language other than English at home?

- Yes, I speak: \_\_\_\_\_  
 No

- 17 If you answered "Yes" to question 16, how well do you speak English?

- Very well    Well    Not well    Not at all

- 18 Gender:    Male    Female    \_\_\_\_\_

- 19 What is your total annual household income before taxes?

- Under \$25,000  
 \$25,000 - \$34,999  
 \$35,000 - \$39,999  
 \$40,000 - \$49,999  
 \$50,000 - \$59,999  
 \$60,000 or more

**Thank you for your input.**