

SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE

Minutes

September 22, 2016

1. Self-Introductions of Members, Staff and Guests

Members:

Janet Abelson
Randall Glock
Janice Armigo Brown
Peter Crockwell
Don Queen
Hale Zukas
Clarence Fischer – (ABSENT)
Gerry Newell – (ABSENT)
Herb Hastings – (ABSENT)
Alan Smith
Larry Bunn – (ABSENT)
Brandon Young
Roland Wong
Esperanza Diaz-Alvarez
Debby Leung – (NEW MEMBER)
Catherine Callahan – (NEW MEMBER)

BART Staff present: Bob Franklin, Elena Vanloo

Directors, Speaker(s), Guest Staff, and Guests of the Public:

Director Robert Raburn
Greg Lombardi
Randy Radford
Paul Voix
Ian Griffin
Chris Mullin
Valerie Buell
Janice Dispo (Stenographer)

2. Public Comments

Valerie Buell shared a recent experience on BART wherein she could not sit in the priority seating area because a man who was sitting there placed a bag on the seat and refused to move it.

She is also concerned about the disabled being able to get on the train safely due to overcrowding.

3. Approval of Minutes of August 25, 2016 Meeting

[No minutes to approve at this time; minutes to be approved at the next meeting.]

4. Station Retail Plan

After the presentation given by Paul Voix, members were allowed to ask questions and/or share any concerns they had.

Alan Smith asked whether a map of the station retail plan can be provided.

5. 19th Street Station New Elevator

After the presentation given by Ian Griffin, members were allowed to ask questions and/or share any concerns they had.

A long discussion was held.

6. Capital Request List

After the update given by Bob Franklin, members were allowed to ask questions and/or share any concerns they had.

A long discussion was held.

Per Alan Smith's request, Bob Franklin agreed to provide his presentation as an addendum to the minutes. (See attached agenda item#6 addendum)

7. Fare Gate Issues

After the presentation given by Greg Lombardi and Randy Radford, members were allowed to ask questions and/or share any concerns they had.

Staff clarified that once a ticket is processed, the accessible fare gate will remain open for 7 seconds, and the regular fare gate will remain open for 5 seconds. However, that time will be defeated once you break the sensor beam.

It is also acceptable to process your ticket at the fare gate, and then proceed through the swing gate.

Debby Leung suggested that staff meet with mobility instructors in order to educate them about the fare gates and how best to go through them.

A helpful video about accessibility at BART for tips on using the system can be found here:

<http://www.bart.gov/guide/accessibility/mobility>

8. Election of Chair and Vice-Chair

Elena Vanloo ran this portion of the meeting.

Candidates for Chairperson:

Alan Smith – 5 votes

Randall Glock – 7 votes

Candidates for Vice Chairperson:

Herb Hastings – 4 votes

Clarence Fischer – 8 votes

The Chairperson for the next term will be Randall Glock, and the Vice Chairperson will be Clarence Fischer.

9. Capital Project Status Reports

Fleet of the Future

BART will hold a series of free open house events in October, where you can have the opportunity to look at a test train up close.

The open house events will occur throughout the month of October on station platforms such as Pleasant Hill, MacArthur, Dublin/Pleasanton, and El Cerrito Del Norte.

Director Raburn invited members to join him at MacArthur Station on October 16th from 11:00 a.m. to 4:00 p.m. so that he can hear their comments directly.

(Travel reimbursement approved per Bob Franklin.)

Berkeley Station Upgrade

A few members attended the open house held at the Downtown Berkeley Station on September 20 and September 21 where they were able to provide input and take a survey.

No updates were given for the following projects:

El Cerrito Del Norte
Oakland Airport Connector
Union City Station Remodel
eBART
Warm Springs Station
Phase 2 – San Jose Downtown
Track Maintenance
Elevators
Pittsburg/Bay Point
Station Hearing Loop
Entrance Canopies
Stair Tread Color Contrast
Richmond
Berryessa/Milpitas Stations
West Dublin Path of Travel
Dublin/Pleasanton Project
West Oakland
Station Upgrade Modernization

10. Chairperson Announcements

Members are invited to attend Director Radulovich's retirement party at City View at the Metreon on Friday, November 18th, 6:00 p.m. to 9:00 p.m.
Members will not receive travel reimbursement for attending this event.

11. Staff Announcements

[No staff announcements.]

12. Member Announcements

Roland Wong and Randall Glock shared some thoughts on their tour of eBART.

13. Future Agenda Topics

[No suggestions at this time.]

14. Adjournment

The meeting adjourned to the next regularly scheduled meeting of **Thursday, October 27, 2016, at 2:00 p.m., at 1750 Broadway in Oakland, California.**

(The meeting adjourned at 4:26 p.m.)

Agenda Item#6 Addendum

Lighting

A lighting contract is now in place to inspect all lights and replace burnt out light bulbs at all station lights every 2 months, and to inspect all the lighting in parking facilities every 4 months.

New station lighting is being incorporated in all downtown San Francisco Stations as part of the BART's modernization program. Ceiling work is part of this larger project.

Elevators

Elevator signage as part of the multi-million dollar, multi-phased wayfinding plan is rolling out systemwide, including the installation of new and improved elevator identification and directional signage.

New elevators are incorporating BATF suggestions for improvement, as detailed in the BATF project questionnaire.

Conditions and reliability of elevators are being improved through new contracts: floor replacement and door replacement.

New modernization plans are bringing in new elevators, and these elevators are being incorporated into the paid area of stations whenever possible.

Elevator side readers are not well used, and BART is looking at other solutions, including bringing elevators inside the paid area, or expanding the paid area to encompass elevators, as part of transit oriented development projects and modernization initiatives.

Escalators

Escalators are being systematically maintained, including the maintenance/replacement of yellow stripes on the edge of steps.

Detectible path

The detectible path of travel to install truncated domes as a pathway for sight impaired and blind passengers is on hold, until a clear direction emerges or is established.

Current installations at certain stations will be repaired or replaced in upcoming Station Modernization efforts. A new station edge tile program is being rolled out, to include an all yellow platform edge strip, replacing the yellow strip with the black door markers.

Door markings will be conveyed in a different way, most likely with a sticker at the door opening, and an extended block of directional bars to indicated the center four doors of a platform.

A dedicated station brightening crew has been hired by BART, with one duty to clean staircases, including traction elements of stairs.

Directional signs

Wayfinding programs are underway, to provide better station identifications on platforms. This includes the increased use of pictograms instead of words, and exits identified with a letter/number code at stations with multiple portals.

Signage During Construction

BART has come up with a new signage and communication plan, as part of the Better BART campaign, to inform and guide passengers during temporary service disruptions.